



Quality Policy

GMS management is committed to providing our customers with the highest level of service possible and aspires to become an organization against which others strive to benchmark.

Our Quality Management System principles are mandatory at all levels of GMS and are adopted throughout our operations and activities.

To accomplish our goals we will undertake:

Service provision - to furnish services to our customers that consistently meet with the highest standards of performance, efficiency and courtesy

Leadership - to provide effective and responsive leadership that underpins our objectives

Integrity - to comply with all applicable laws and regulations within the areas in which we operate, we demand high standards of probity. All employees are required to comply with a code of conduct which prohibits illegal, corrupt, unsafe or unethical practices

Continuous improvement - to continuously improve the quality of our service by setting and meeting objectives and encouraging personal development of our employees. To develop and improve our QMS by acting on the results of analysis, feedback, reviews and audits whilst considering new technology and methods

Setting quality goals - to establish practical quality goals in the Company plan. Progress against set goals is reported in a timely manner so that achievements and gaps can be readily understood

Meeting quality objectives - to set objectives focused on quality issues at all levels of the Company and review progress towards accomplishment of these objectives. Our objectives are reviewed for continuing suitability as the business and its operating environment changes

Providing resources - to ensure that suitable resources, technology, and intellectual property are available in a timely manner to support Company activities

Employee development and advancement - to recruit, select, develop and advance our employees on merit, skill, experience, qualification and their suitability for the work to be undertaken

Mutual advantage - to conduct our business on a long-term and sustainable basis, founded on relationships with our customers that is mutually advantageous and capable of enduring beyond a single transaction

A handwritten signature in black ink, appearing to read 'Duncan Anderson', is written over the text of the 'Mutual advantage' paragraph.

Duncan Anderson

Chief Executive Officer

Date: 1st May 2009